

A B S T R A C T

5 The invention relates to identifying callers in a
terminal of a telephone communications network in which
the caller's number is transmitted by the network at the
time of an incoming call. The invention proposes
providing the terminal with an agent which, on or after
receiving a caller's number, selects at least one
external server likely to be able to provide identity
10 information; the agent then uses a request file and the
caller's number to prepare a request whose argument is
the caller's number and whose destination is the server.
The request is sent to the server to obtain the
information. In the absence of a result, the agent can
15 send a plurality of requests in succession.

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